



Managing Global Projects

Global trends are reshaping the competitive dimensions in the world and are driving the need for increased use of "borderless," or global, project management. The management of the global projects cuts across organizational and national borders. To be successful, project managers must be prepared to overcome a unique set of obstacles. Special challenges arise from differences in cultures, mores, tradition, values, philosophies and languages of the project partners. The financial risks and implications of the project can be immense, extending far beyond the financial capabilities of any one partner operating independently.

In Managing Global Projects, you'll learn how to approach these complex global management issues as well as how to minimize the risks inherent in doing business in the worldwide marketplace. You'll develop an understanding of the many unique problems inherent in managing a global project and explore ways to solve them.

You will also get numerous tips, templates and tools that you can apply to any of your global efforts. And, you'll leave with an Action Log to focus application of your course experience in the workplace.

Reminder: Participants should have a thorough understanding of project management before taking this course.

Course Length: 3 days

What you will learn:

- Distinguish the unique characteristics of a "borderless," or global, project effort
- Identify the elements of a global project plan needed to lay the foundation for success in dealing with the challenges inherent in global projects
- Incorporate global project environmental factors into your risk management plan
- Systematically approach and address the unique issues surrounding the management of global projects





Course Topics

Overview of Global Project Management

- Characteristics of global projects
- o Global project management challenges
- Global project manager skills

• Preparing for a Global Project

- Identifying global business opportunities
- Criteria for selecting a global project
- Global risks and threats
- Conducting a pre-project country study

• Planning Challenges in Global Projects

- Defining global project requirements and scope
- The Global Scope Management Plan
- The Staffing Management Plan and the project team
- o Risk management planning for globally dispersed projects

Politics, Culture and Law

- o Political, social, economic, infrastructure, legal and industry-specific considerations
- Boycotts and business ethics
- Negotiation norms and styles
- Business and cultural etiquette

• Avoiding Pitfalls in Global Projects

- Joint ventures and strategic alliances
- Procurement challenges
- Quality assurance
- Industry specific challenges

Keeping Global Projects Under Control

- Scope verification
- Change control
- Quality control
- Procurement control





Course topics continued:

- Closing a Global Project
 - Closing out a global project
 - o Challenges of financial and administrative closeout of a global project
 - o Repatriation challenges
- Documenting Lessons Learned

PMBOK® Guide knowledge areas covered in this course:

- Project Integration Management
- Project Scope Management
- Project Quality Management
- Project Time Management
- Project Cost Management
- Project Risk Management
- Project Human Resource Management
- Project Procurement Management
- Project Communications Management